



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
United States Patent and Trademark Office
Address: COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, Virginia 22313-1450
www.uspto.gov

BIBDATASHEET

CONFIRMATION NO. 2659

Bib Data Sheet

SERIAL NUMBER 10/663,740	FILING DATE 09/17/2003 RULE	CLASS 710	GROUP ART UNIT 2116	ATTORNEY DOCKET NO. 025000-073
APPLICANTS Thomas Howard Bateman, Saint John, CANADA; Bruce Edward Kierstead, Saint John, CANADA; William Alexander(Sandy) Noble, Saint John, CANADA; Timothy Lee Curry, Gondola Pt., CANADA; John Alan Lockett, Saint John, CANADA; Laurie Edward Mersereau, Westfield, CANADA; Robert James Ouellette, Saint John, CANADA;				
** CONTINUING DATA This application is a CON of 09/950,801 09/13/2001 PAT 6,668,286 which is a CON of 09/239,701 01/28/1999 PAT 6,311,231 which is a DIV of 08/532,537 09/25/1995 PAT 5,884,032 (*)Data provided by applicant is not consistent with PTO records.				
** FOREIGN APPLICATIONS				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/09/2003				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no Met after Allowance Verified and Acknowledged Examiner's Signature _____ Initials _____		STATE OR COUNTRY CANADA	SHEETS DRAWING 11	TOTAL CLAIMS 36 INDEPENDENT CLAIMS 10
ADDRESS 21839 BURNS DOANE SWECKER & MATHIS L L P POST OFFICE BOX 1404 ALEXANDRIA , VA 22313-1404				
TITLE Method and system for coordinating data and voice communications via customer contact channel changing system				
FILING FEE RECEIVED 1626	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit _____	

BEST AVAILABLE COPY